



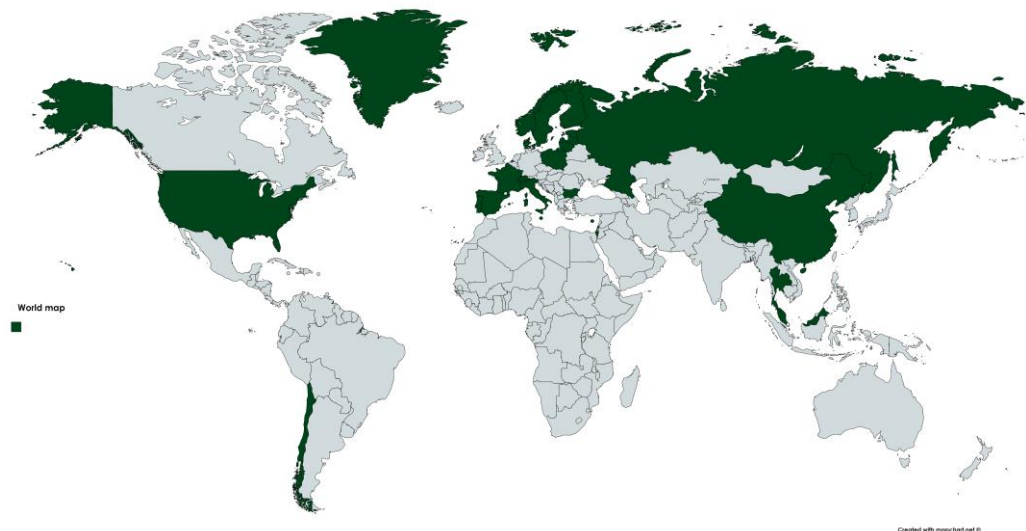
Smart data packages

In the context of European GPRS we offer several packages with different volume and time duration usage.

Data package becomes activated as soon as the order is done; package cost is being deducted immediately. Another important notice - data packages need to be activated each time. It means that at the completion of one package by volume or duration, the client can order any other package for an unlimited number of times.

Package code	Data amount, MB	Duration, in days	Order price, EUR
11	1000	30	18.00

Data packages are available in the following countries and are charged in 100 KB increments:
Bulgaria, Chile, China, Cyprus, Denmark, Estonia, Faroe Islands, Finland, France, Greenland, HongKong, Israel, Italy, Latvia, Lithuania, Malaysia, Malta, Norway, Poland, Portugal, Russia, Spain, Sweden, Switzerland, Thailand, USA.



- **To activate data package, dial:** *146*941*Package code#. If the feature is successfully activated, then you will see the following message: “# data package has been activated”.
- **To deactivate data package, dial:** *146*940*Package code#. You will see the following message: “# data package is deactivated”.
- **To check the status of service, dial:** *146*942*Package code#.

Important notices:

- Only one package can be activated at once.
- Data package becomes activated as soon as the order through USSD command is made (even in the country not listed above). The package cost is taken immediately.
- The package is completed either when the ordered amount of data is used, or when duration time is reached.

- It is possible to order a new data package when the data amount has been finished, despite the duration time of this package.
- If the amount of data hasn't been used, the client cannot order a new package. To order a new package the current one has to be deactivated with USSD command. In case of deactivation unused amount of data will be lost and money is not refunded.
- If data package becomes inactive (the package timed out or data limit is exceeded or data package is turned off on the SIM card) further data sessions are charged according to standard rates.

Example:

Customer activates data package #1 in Ukraine on July, 6 2013. On July, 7 he comes to Greece and starts using data at 11.00 AM. As data session begins, package cost 1.50 EUR is taken from user's balance. Feature is successfully activated and user sees the following message: "1.50 EUR data package has been activated". The customer used 10 MB in 7 hours. Remaining 17 hours data will be provided in accordance with standard rates. In case the package timed out or data limit is exceeded, the user will see the following message:

"Data package deactivated". Next morning July, 8 customer can open a new data session in Greece. As data session begins, package cost is taken from user's balance and he can use the ordered data amount.

If you have questions, contact us at info@pikomobile.com

Happy surfing,
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